

For TRADOC Unit Commanders



Communicating with Unit Families Easily, Quickly, Effectively and Safely

Patricia Mulhall; TRADOC FRSA Fort Leonard Wood July 2011



our populations targeted

- Families of Soldiers in Training
- Student Families
- Cadre Families
- IA / Geographically-separated Families

amilies of Soldiers in training Outline

• Why have Social Media for Trainee Families?

- What is the best way to set it up?
- Tips and Tricks for successful use.

"question can i send my soldier a bible hes at basic training?" "anyone know how many family members/ friends are allowed to come to graduation per graduate?"

Families of Sunday in the past 2 but he did last night not sure in happened happene

"did anyone that has someone in F Co get a call last night, my brother has called every Sunday night for the past 2 weeks, but he didnt call last night, we are not sure why this happened....."

"Does anyone know if Fort Leonard Wood will allow you to transport your Son to AIT at Ft.Leonard Wood from another base after basic. I know some bases allow and some dont."

> "If anyone is going down for graduation on oct 19th and 20th and you don't have hotel i would say to do soon almost all is booked up by base"

"My husband left for bct at Ft. Leonard Wood today! Sad... but still exciting, none the less.... Anybody have any experience?? How long will I have to wait to get his address? Will he get to call me at all?"



Why?

- Prevent official looking; <u>non-official</u> pages from popping up
- Creates a Venue of <u>support</u> for Families
- Means of providing <u>ACCURATE</u> information from the Unit Rep and prevent rumors/misinformation
- Creates a <u>learning</u>
 environment for the Families of
 future Soldiers





- > Unit FB Rep interaction can be....
 - very limited (simply monitoring the conversations to ensure accurate info)
 - Very active (posting photos, answering questions, educating new spouses)







Leighann Phillips Staten

will there be any progression posts for the recruits that are in basic training this summer? My nephew just Graduated from C CO 795 and my Son is there now, I know this page has been a huge help for the family members of Soldiers in training

June 12 at 7:06pm · Like · Comment



Reyna Haggerty McGarrah

Our copy of the slideshow & the copy of just the pictures doesn't work either. We tried putting in DVD players, Xbox, and laptop. Just says disk is blank. Would like to know how to get another copy or refund.

Tune 9 at 9:05am + Like + Comment



Cynthia Taylor Powell Same for us. We were able to get the picture to work in our laptop but the one my son purchased does not work. When I looked on the disk I noticed that they purchased the wrong type of disk!!

Tune 13 at 9:47am : Like

Write a comment...



Is C795 still in the same building at 2002? My cycle was the ones that had the wall painted of the DS with the red eye. He walked into a low hanging tree on FTX 5.

June 14 at 10:16am · Like · Comment



Teresa Parfitt-Forman

I bought a cd at graduation, does not work on anything. So I am now looking for a copy, can anyone help? Son is at Airborne school so I really don't know whom to contact. If anyone has one that would burn a copy, I would be glad to send you money for it! I really am hurt that I it doesn't work., those moments you can never get back. So, I am sure you understand the importance. Thanks in advance.

June 8 at 4:22pm · Like · Comment



Anyone have photos of 1st Platoon DS's please?

June 7 at 9:43pm · Like · Comment



Mic Roa Masny

Proud of PFC Rapp, cried throughout ceremony on and off. Both days gave me chills, and a rush of pride. Great Job to those who worked hard on the graduationn and to all the Men & Women who are Official US Army Soldiers!

June 9 at 2:34am · Like · Comment



Allissa Fae Hutchinson

SSo glad to be heading home I hope you all have safe travels and the best of luck

amilies of Soldiers in training Tips and

Tip # 1: Follow these 5 easy steps

1. Select a Social Media Administrator

2. Create a FAN page (anyone can "like" you)

Trick
Use your

FRSA... a FRSA

can set it up

for you.

3. Follow Army Guidelines

4. Advertise

5. Monitor! Remember OPSE



1. Select a Social Media Manager

- A Family Readiness Liaison (Soldier's additional duty)
- A member of your Unit (Soldier or Civilian)
- A family member (choose carefully)

Tip # 2: Make FLW and your FRSA admins on your page. They can be a safety net and assure continuity.

What extra work??!

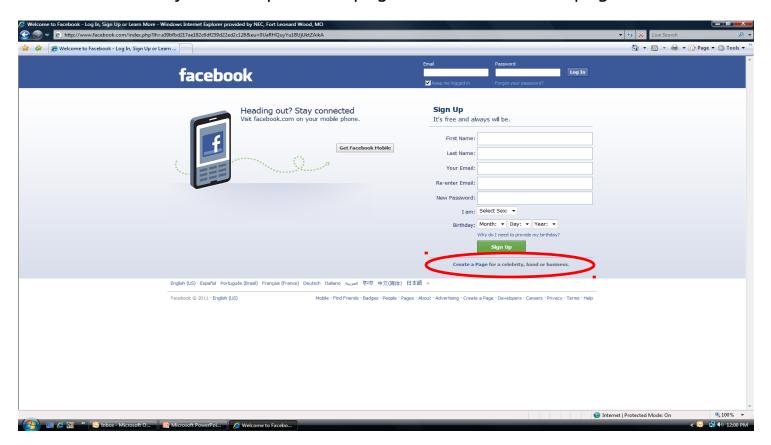
The most common argument starting and maintaining a social media site is lack of manpower. Guess what! It can be done with only one person! Depending on your level of activity, someone that possesses very basic time management skills can do this.

e-mail account
just keep it
minimized on
your computer.
Post info as soon
as you get it.
AND..It only takes
minutes to scan

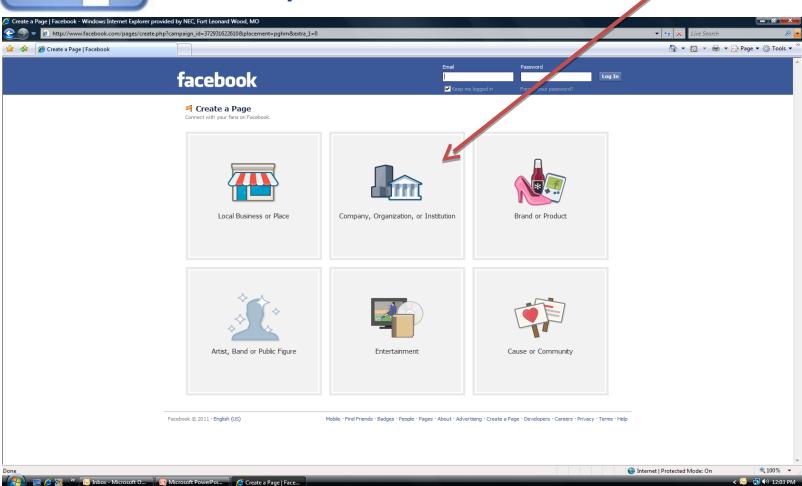




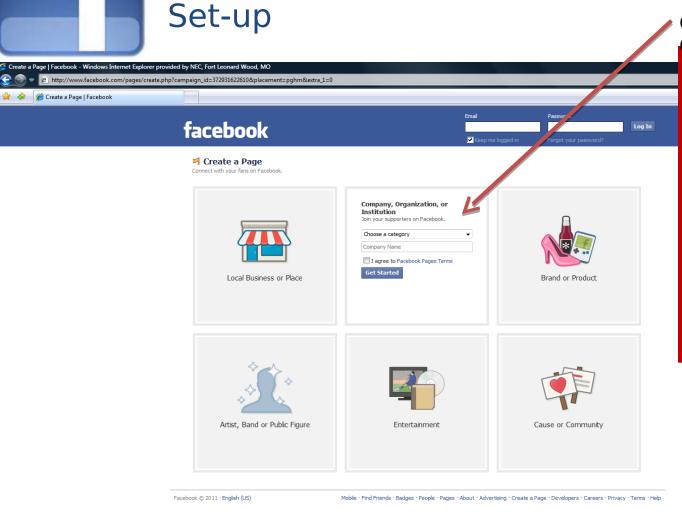
- 2. Create a FAN page (so anyone can "like" you)
 - DO NOT USE your own personal page to create the FAN page.; START FRESH











Category:

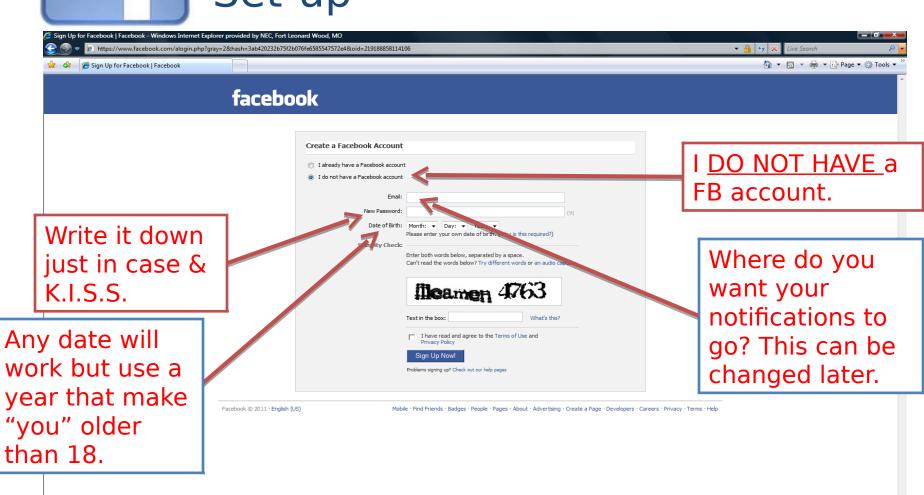
Organization Choose a clear searchable name such as "C Co 31 EN BN, Fort Leonard Wood"

"include Commander approved name and logo, not a nickname or Mascot" - Office of the Chief of Public **Affairs**



Set-up

Microsoft PowerPoi...
Sign Up for Faceboo...

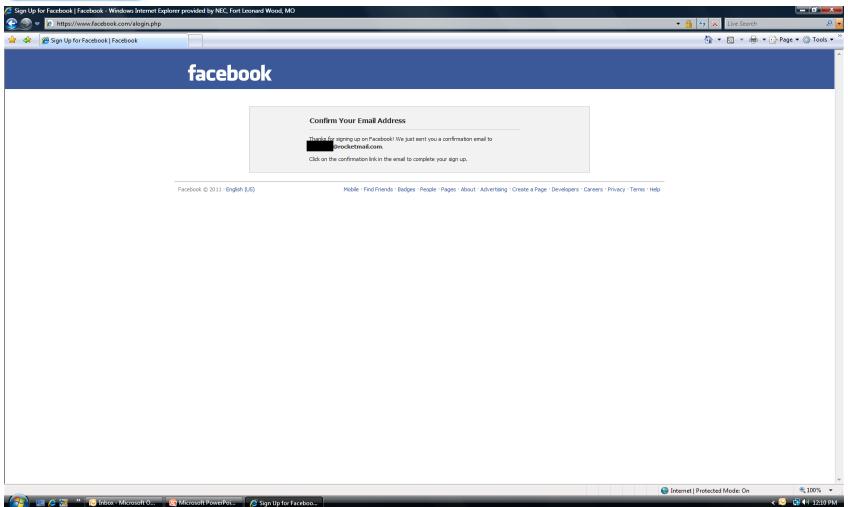


₫ 100% ▼

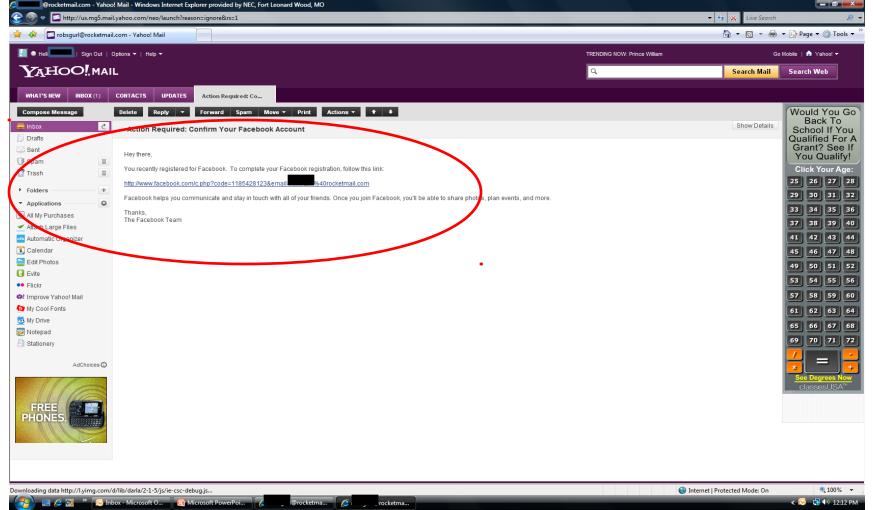
< 🕟 🖪 🕪 12:07 PI

Internet | Protected Mode: On

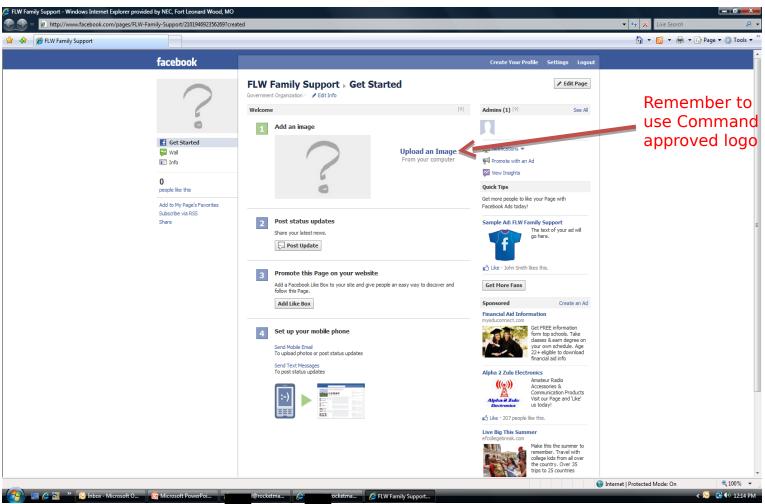




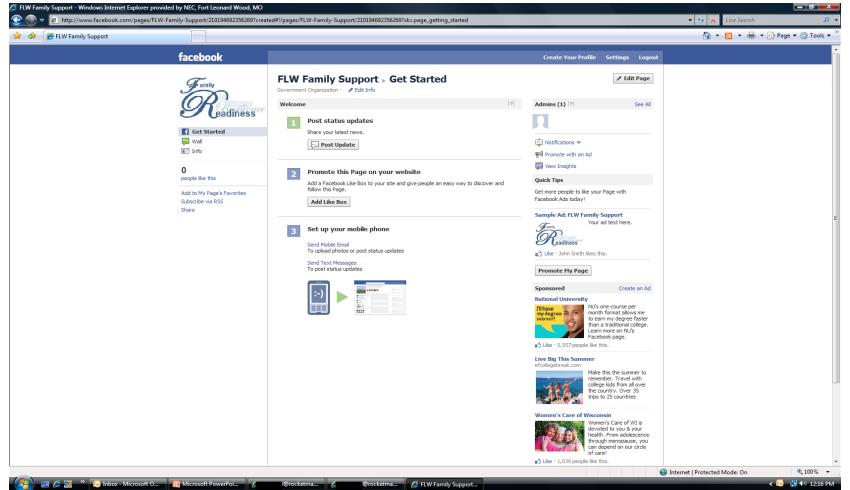














3. Follow Army Guidelines

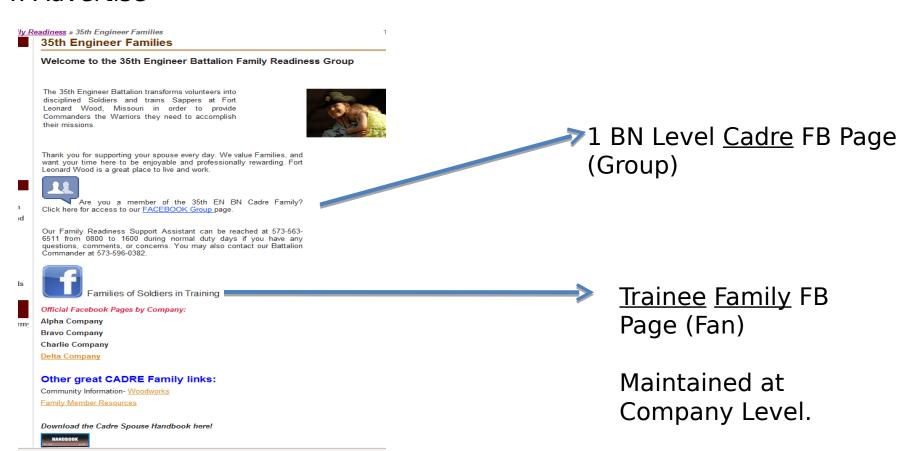
 Include a statement "This is the official <facebook> page of <enter your Unit or Organization name> Family Readiness



- Manage permissions**
 Waiting for DA PAO
- No personal ads or endorsements
- Register your page at www.army.mil/socialme dia



4. Advertise





5. Monitor! Remember OPSEC

Further information, instruction, techniques, etc. on how to manage social media can be found at

www.slideshare.net/usarmysocialmedia

Do you girls know a place to get hair cuts for a decent price?

"Does anyone have the number to the library here on base?"

Cadre Families

"does anybody know which is cheaper for the contacts eye exam walmart or the place in the px?"

"When is the spouse career fair?"

"I end up with a lot of paper bags from commissary shopping trips... I am not aware of a place to recycle them. Anyone need them, know where to recycle them, or have a useful tip for getting rid of them???? I do not want to just throw them away;)"

- Why have a social media page?
- At what level should we have it?
- What is the best way to set it up?
- Tips and Tricks for successful use.



- Stay connected without being pushy
- Creates a Venue of <u>support</u> for Families
- Means of providing current and accurate information
- Link between Family and the Unit - frequent posts say "we care"





How? At what level?

- Unit FB Rep interaction should be active (but not overwhelming)
 - "We care"
 - Post / Unit activity
 - Photos
- Recommend at Battalion Level
 - Companies are typically too small (Permanent Party)
- Could be a venue for FRG Meetings



```
stka Vonnahme Needing decoration budget please also
          t and head table length
         at 5:48pm · Like
          Ryan Reilly Looking forward to it. I haven't had the
          ty to attend one yet...it will be my first.
         at 5:50pm · Like · 🖒 2 people
         ilies I heard that there is a place that you can rent ball
          I'll have to find out where.
         at 5:53pm · Like · 🖒 1 person
         ilies This is Trish the FRSA if you all were wondering.
         at 5:54pm · Like · 🖒 1 person
         Dray' Gideon House Next Door does the rentals (free).
         at 5:54pm · Like · 🖒 1 person
         rg Estimated 38 tables, estimated $150, and may have
         s from Mrs. Joy Schunemann-please contact.
         istka Vonnahme Total budget is 150$? Ok thank you, I
         t Joy for her ideas.
         at 5:58pm · Like
         rg If budget needs to go up, it is flexible. Looking for
         all decorations 5-13 SEP. Does that work for you?
         at 6:02pm · Like
         ıstka Vonnahme That should be just fine. And flexible is
          I was looking for the dislike button for that amount
         at 6:03pm · Like · 🖒 1 person
          mmonds Deese Sarah, I sent you a message. Let me
August 9 at 7:25pm · Like
```

amilies of Cadre Tips and

Tip # 1: Follow these 5 easy steps

1. Select a Social Media Administrator

Trick

- 2. Create a Group page (filters membership)
- 3. Follow Army Guidelines
- 4. Advertise during in-process
- 5. Monitor! Remember OPSE



1. Select a Social Media Manager

- A Family Readiness Liaison (Soldier's additional duty)
- A member of your Unit (Soldier or Civilian)
- A family member (choose carefully)

Tip # 2: Make FLW and your FRSA admins on your page. They can be a safety net and assure continuity.

What extra work??!

The most common argument starting and maintaining a social media site is lack of manpower. Guess what! It can be done with only one person! Depending on your level of activity, someone that possesses very basic time management skills can do this.

e-mail account
just keep it
minimized on
your computer.
Post info as soon
as you get it.
AND..lt only takes
minutes to scan





Set-up

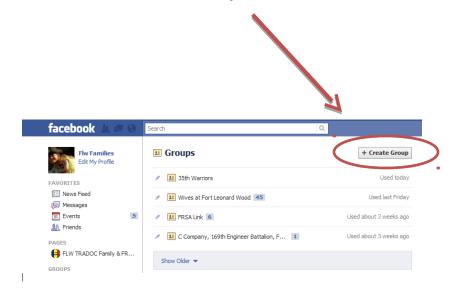
2. Create a GROUP page

Group pages can only be created from a "personal" profile page.





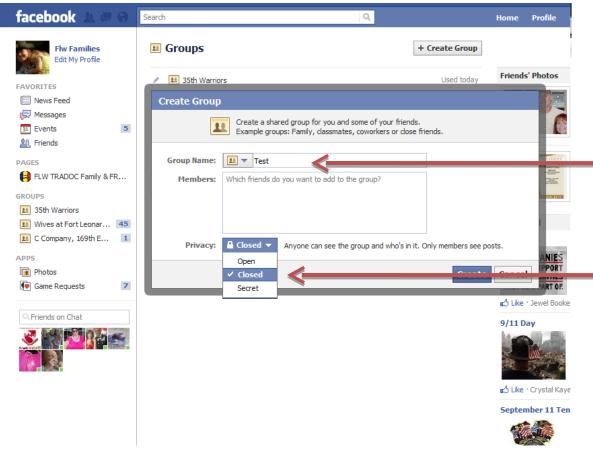
- Go to your "personal" newsfeed page
- Click "more" next to GROUPS
- Click "Create Group"







Set-up



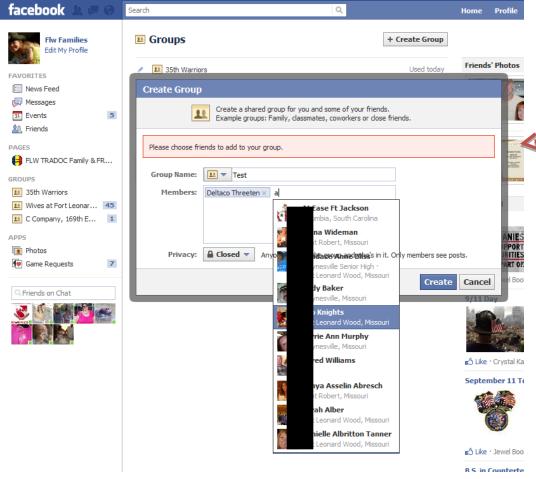
Choose a clear searchable name such as "787 MP BN Cadre Families"

"include Commander approved name and logo, not a nickname or Mascot" - Office of the Chief of Public Affairs

Select "Closed"

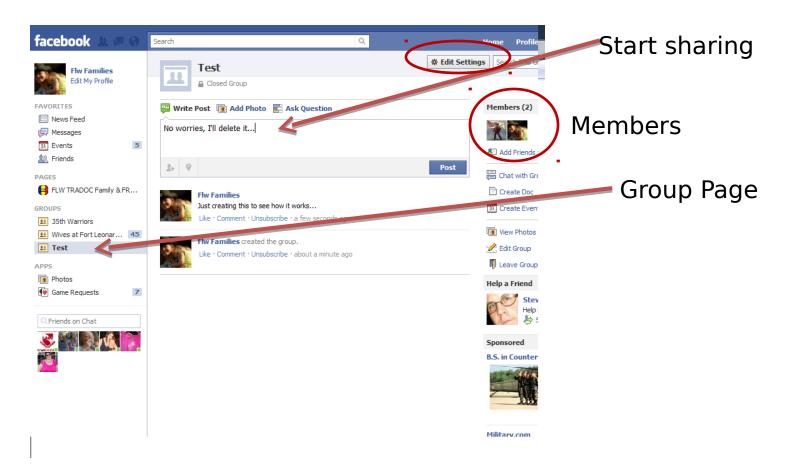


Set-up



Note: You'll need at least one friend through your "personal" page to create the group.







3. Follow Army Guidelines

 Include a statement "This is the official <facebook> page of <enter your Unit or Organization name> Family Readiness



- Manage permissions**
 Waiting for DA PAO
- No personal ads or endorsements
- Register your page at www.army.mil/socialme dia



5. Monitor! Remember OPSEC

Further information, instruction, techniques, etc. on how to manage social media can be found at

www.slideshare.net/usarmysocialmedia



4. Advertise

ly Readiness » 35th Engineer Families

35th Engineer Families

Welcome to the 35th Engineer Battalion Family Readiness Group

The 35th Engineer Battalion transforms volunteers into disciplined Soldiers and trains Sappers at Fort Leonard Wood, Missouri in order to provide Commanders the Warriors they need to accomplish their missions.



Thank you for supporting your spouse every day. We value Families, and want your time here to be enjoyable and professionally rewarding. Fort Leonard Wood is a great place to live and work.



Are you a member of the 35th EN BN Cadre Family? Click here for access to our FACEBOOK Group page.

Our Family Readiness Support Assistant can be reached at 573-563-6511 from 0800 to 1600 during normal duty days if you have any questions, comments, or concerns. You may also contact our Battalion Commander at 573-596-0382.



Families of Soldiers in Training



Alpha Company

Bravo Company Charlie Company

charne compan

Delta Company

Other great CADRE Family links:

Community Information- Woodworks

Family Member Resources

Download the Cadre Spouse Handbook here!

HANDBOOK

- Welcome Letter
- In-processing
- ...etc
- Website

1 BN Level <u>Cadre</u> FB Page (Group)

<u>Trainee</u> <u>Family</u> FB Page (Fan)

Maintained at Company Level or BN.

"Is there a Commander's spouse 101 class somewhere?"

"What kind of stuff can I do while my husbands is in school? I'm getting major cabin fever!"

Families of "Students"

"Does anyone know if someone will take pics or video of L4 Graduation Friday morning?"



amilies of Students (CCC/BOLC)

Follow same set-up guidance as "Families of Soldiers in training" due to their transient nature.

However...

- Unit FB rep should be active
- Same information as Cadre Families
- Educational opportunity for spouses

"I heard there were discounts if you husbands deployed. What are they?"

"My husbands in Korea so I don't have an FRG anymore, can I still go to this {event}?"

Families of IAs or Geo-separated

"Where can I find a reputable house sitter?"



amilies of IAs or Geo-Separated

Should belong to the BN Cadre Group page.



This puzzle piece can represent more than just a deployment from your